



WINTER 2011/2012
ARRIVAL & DEPARTURE DETAILS

BOBBIE BURNS

"Beautiful places are difficult to get to."

- Hans Gmoser

Transport to Bobbie Burns Lodge

The Delta Calgary Airport Hotel is the starting point for your CMH adventure. Upon arrival at the hotel, please check in at the CMH desk in the lobby and connect with the CMH Airport Staff. In the morning, a private coach will depart for the Bobbie Burns Lodge. Transport will be accompanied by a CMH Coach Host from Banff and every trip is stocked with food and beverages. Departing guests will board the same coach for the return journey to Calgary.

Alternative Pickup Locations

Banff, AB: Brewster Transportation Centre, 100 Gopher St. The evening prior to your trip, CMH will leave a message at your hotel in Banff to advise you when our shuttle will pick you up in the morning. Please confirm hotel details to our Reservations Team.

Lake Louise, AB: Post Hotel, 200 Pipestone Road

Golden, BC: Petro Canada Service Station, 820 10th Ave N

Ground Transport Schedule

Inbound Guest Departure Times

Delta Calgary Airport Hotel, Calgary AB	05:15 MST
Brewster Transportation Centre, Banff AB	07:00 MST
Post Hotel, Lake Louise AB	08:00 MST
Petro Canada Service Station, Golden BC	09:00 MST
Coach Arrival at Bobbie Burns Helipad	09:30 MST

Outbound Guest Departure Times

Departs Bobbie Burns Helipad	11:30 MST
Petro Canada Service Station, Golden BC	12:00 MST
Post Hotel, Lake Louise AB	13:00 MST
Brewster Transportation Centre, Banff AB	13:45 MST
Delta Calgary Airport Hotel, Calgary AB	15:30 MST

International flights from Calgary should not be scheduled for the early evening of your lodge departure, as unexpected delays due to weather or road conditions can alter your arrival time at the airport.

The Navigation department provides guest advice on all travel options available. We are also available to assist guests with many travel related issues while en route. Contact us for assistance:

Phone: 403 762 7809 Direct Line

Email: navigation@cmhinc.com

Daily 07:00 - 19:00 MST.

Please leave a message and contact details after hours

Custom Travel Advice

- Visit our website at www.cmhnavigator.com
- Late arrival and early departure arrangements
- Calgary/Banff airport services
- Self-drive maps and car rental information
- Alternate arrival/departure cities
- Air/Heli charter and private vehicle price lists

Travel Delays

"An adventure is only an inconvenience rightly considered."

Call CMH Navigation at **403 762 7809** ASAP.

Flight Complications:

We can provide advice, and start to make arrangements to get you to the Bobbie Burns Lodge as quickly and cost effectively as possible.

Late Luggage:

The ski shop at the Bobbie Burns Lodge has everything you need to ski comfortably until your luggage arrives. CMH can arrange for ski boots, please call us with size details ASAP. If there are items that you absolutely cannot do without during your ski holiday, arrangements can be made to transport your luggage to the lodge. The cost of this service is added to your trip bill, and may be recoverable through your airline or travel insurance.

Emergency Contact

To contact a guest at the Bobbie Burns Lodge, please contact our main office at the number / email below. All messages received after hours will be relayed to the guest at the earliest opportunity.

CMH Main Office in Banff:

1 800 661 0252

or info@cmhinc.com

Office Hours: 07:00 - 19:00 every day

