



WINTER 2011/2012
ARRIVAL & DEPARTURE DETAILS
KOOTENAY

"Beautiful places are difficult to get to."

- Hans Gmoser

Getting to Kootenay

The majority of guests coming to Kootenay choose the convenience of driving themselves. CMH has removed the transportation component of the trip in order to offer one great low price. Whether you arrive via Spokane WA or Kelowna BC, an easy drive will connect you with CMH Kuskanax Lodge, the home of the Kootenay operation at 515 Broadway Street W. in Nakusp, BC. Ideal arrival time at the lodge is any time between 17:00 and 19:00 PST on the start date of your trip.

Airport Vehicle Rentals

If you prefer the flexibility of arriving and departing on your own schedule, all of the major vehicle rental agencies are represented at the Spokane & Kelowna Airports. CMH recommends only vehicles with 4 Wheel Drive, which are equipped with quality winter tires for the drive between airports and Nakusp. Maps to CMH Kootenay are available at www.cmhnavigator.com.

Special Transport

If you prefer having someone else do the driving feel free to contact us in the Navigation Department and we can assist you with organizing a special transfer.

International flights from Spokane, Kelowna or Calgary should not be booked for the evening of your lodge departure, as unexpected delays due to weather or road conditions can alter your arrival time at these International Airports.

The Navigation department provides guest advice on all travel options available. We are also available to assist guests with many travel related issues while en route. Contact us for assistance:

Phone: (403) 762.7809 Direct Line

Email: navigation@cmhinc.com

Daily 07:00 - 19:00 MST.

Custom Travel Advice

- Visit our website at www.cmhnavigator.com
- Late arrival and early departure arrangements
- Self-drive maps and Rental Vehicle
- Alternate arrival/departure cities
- Air/Heli charter and private vehicle price lists

Travel Delays

"An adventure is only an inconvenience rightly considered."

Call CMH Navigation at **403 762 7809** ASAP.

Flight Complications:

We can provide advice, and start to make arrangements to get you to the Kuskanax Lodge as quickly and cost effectively as possible.

Late Luggage:

The ski shop at the Kuskanax Lodge has everything you need to ski comfortably while your luggage arrives. CMH can arrange for ski boots, please call us with size details ASAP. If there are items that you absolutely cannot do without during your ski holiday, arrangements can be made to transport your luggage to the lodge. The cost of this service is added to your trip bill, and may be recoverable through your airline or travel insurance.

Emergency Contact

To contact a guest at Kootenay, please contact our main office at the number / email below. All messages received after hours will be relayed to the guest at the earliest opportunity.

CMH Main Office in Banff:

1 800 661 0252

or info@cmhinc.com

Office Hours: 07:00 - 19:00 every day

