



WINTER 2011/2012
ARRIVAL & DEPARTURE DETAILS

NOMAD SOUTH

"Beautiful places are difficult to get to."

- Hans Gmoser

Transport to Halcyon Hot Springs Resort

The Delta Grand Okanagan Hotel is the starting point for your CMH adventure. Upon arrival to the hotel lobby, please check in at the front desk. The evening prior to your trip, a CMH Transport coordinator will host a meet & greet reception at the Delta Grand Okanagan Hotel and fill you in on all the details. In the morning, a private vehicle will transfer you to the CMH/Alpine Helicopter hanger. Here you will helicopter transfer from Kelowna to Halcyon Hot Springs Resort. Halcyon Hot Springs is home base for the Nomad South program.

Alternative Transport

In the case of a "no fly" scenario on the morning of exchange day, CMH will organize ground transportation to connect you from Kelowna to the Halcyon Hot Springs Resort.

Helicopter Transport Schedule

Inbound Guest Departure Times

Delta Grand Okanagan Hotel, Kelowna BC	08:45 PST
CMH/Alpine Hanger, Kelowna BC	09:00 PST
Arrival at Halcyon Hot Springs	10:30 PST/11:30 MST

Outbound Guest Departure Times

Depart Halcyon Hot Springs	08:00 PST/9:00 MST
CMH/Alpine Hanger, Kelowna BC	09:00 PST
Delta Grand Okanagan Hotel, Kelowna BC	09:20 PST
Kelowna International Airport, Kelowna BC	09:40 PST

When booking commercial flights from Kelowna, please consider unanticipated delays such as helicopter "no fly" rating, weather or road conditions which can alter your arrival time at the Kelowna International Airport. Flights from Kelowna should not be booked prior to 13:00 PST on the day of your departure.

The Navigation department provides guest advice on all travel options available. We are also available to assist guests with many travel related issues while en route. Contact us for assistance:

Phone: 403 762 7809 Direct Line

Email: navigation@cmhinc.com

Daily 07:00 - 19:00 MST.

Please leave a message and contact details after hours

Custom Travel Advice

- Visit our website at www.cmhnavigator.com
- Late arrival and early departure arrangements
- Self-drive maps and car rental information
- Alternate arrival/departure cities
- Air/Heli charter and private vehicle price lists

Travel Delays

"An adventure is only an inconvenience rightly considered."

Call CMH Navigation at **403 762 7809** ASAP.

Flight Complications:

We can provide advice, and start to make arrangements to get you to the Halcyon Hot Springs Resort as quickly and cost effectively as possible.

Late Luggage:

The CMH staff at Halcyon Hot Springs Resort will do their best to provide everything you need to ski comfortably until your luggage arrives. CMH can arrange for ski boots, please call us with size details ASAP. If there are items that you absolutely cannot do without during your ski holiday, arrangements can be made to transport your luggage to the lodge. The cost of this service is added to your trip bill, and may be recoverable through your airline or travel insurance.

Emergency Contact

To contact a guest at the Halcyon Hot Springs Resort, please contact our main office at the number / email below. All messages received after hours will be relayed to the guest at the earliest opportunity.

CMH Main Office in Banff:

1 800 661 0252

or info@cmhinc.com

Office Hours: 07:00 - 19:00 every day

